

Weissman®

6700 Manchester Ave

Saint Louis, MO 63139

1.800. 477.5410 Mon-Fri 8 am – 6:30 pm CST

WEISSMAN®

EXCHANGES & RETURNS

RETURN AUTHORIZATION:

Contact Customer Service for a Return Authorization No.

Monday-Friday 8 am – 6:30 pm CST

USA and Canada Toll-Free 1.800.477.5410

United Kingdom Toll-Free (0800) 1695 818

Outside the USA 1.314.773.9000

Email: info@weissmans.com

- Place this number on the **outside of your return package**.
- Return authorizations **expire after 30 days**. Please ship the merchandise immediately after receiving the authorization number or the return/exchange may not be accepted.

Exchanges: Exchanges can be made within 45 days of shipment. When receiving your Return Authorization Number, you can request to charge you credit card for any charges for additional items or shipping fees added to your exchange, or you can enclose a check payment. Please allow 7-10 business days for exchanges to process.

Returns: You have up to 45 days to return items for credit or refund. All refunds are for merchandise value

Items That May Not Be Returned: Select undergarments, tights, makeup, hair and foot care items (including toe pads), discontinued and clearance items may not be returned.

Packaging Returns: All items returned to us must be in their original package, unmarked, clean, and unworn. Shoes to be returned cannot be worn and shoe boxes cannot be marked in any way. Boxes that have been written on or taped cannot be accepted for return. Please place the package inside another shipping container or box. Please do not tape and label a box of shoes and ship it to us; the packaging becomes damaged, and the product cannot be resold, therefore we cannot accept returns that arrive in this manner. The product itself should also not have any names written in or on it, nor show any signs of wear.

Ship Your Exchange or Return to:

Weissman

ATTN: Exchanges & Returns

6700 Manchester Avenue

St. Louis, MO 63139

RETURN AUTHORIZATION NUMBER:

CUSTOMER NAME:	
CUSTOMER NUMBER:	
ORDER NUMBER:	
PHONE NUMBER:	
ADDRESS:	
EMAIL ADDRESS:	

ITEMS BEING RETURNED

STYLE #	QTY	REASON (PLEASE SPECIFY)

For refunds paid by credit card: Your payment will be refunded to the card that was used to make the purchase. If we cannot refund to the card, mark "Issue Refund Check". **Issue Refund Check:**

EXCHANGE ITEMS FOR

STYLE #	QTY	COLOR	SIZE

For Exchanges: Please enclose any price difference on items. Include your shipping address on page 1 to receive your exchange order.